

## DECLARATION AND POWER OF ATTORNEY FOR UTILITY PATENT APPLICATION

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below, next to my name.

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:

*Connect Server For Call Center*

the specifications of which

☒ is attached hereto.  
☐ was filed on

as Application Serial No. \_\_\_\_\_  
amended on \_\_\_\_\_

and was

I hereby state that I have reviewed and understood the contents of the above-identified specification, including the claims, as amended by any amendment referred to above. I do not know and do not believe that the same was ever known or used in the United States of America before my invention thereof, or patented or described in any printed publication in any country before my invention thereof of more than one year prior to this application, and said invention has not been patented or made the subject of an inventor's certificate issued before the date of this application in any country foreign to the United States of America on an application filed by me or my legal representatives or assigns more than twelve months prior to this application.

I acknowledge the duty to disclose information which is material to the patentability of this application in accordance with Title 37, Code of Federal Regulations, Section 1.56(a).

I hereby claim the benefit under Title 35, United States Code, Section 159, of any foreign application(s) for patent or inventor's certificate listed below and also identified below any foreign application for patent or inventor's certificate having filing date before that of the application on which priority is claimed:

Prior Foreign Application(s)

Priority Claimed

(Number) _____	(Country) _____	(Date Filed) _____	Yes _____	No _____
(Number) _____	(Country) _____	(Date Filed) _____	Yes _____	No _____

I hereby claim the benefit under Title 35, United States Code, Section 120 of any United States application(s) listed below, and insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United States Code, Section 112, I acknowledge the duty to disclose material information as defined in Title 37, Code of Federal Regulations, Section 1.56(a) which occurred between the filing date of the prior application and the national or PCT international filing date of this application:

(Application Serial No.) (Filing Date) (Status)

(Application Serial No.) (Filing Date) (Status)

I hereby claim the benefit under 35 U.S.C. Section 119(e) of any United States provisional application(s) listed below:

(Applicant No.) (Filing Date)

I hereby appoint Timothy D. Carey, Reg. No. 33,134; Michael Melton, Reg. No. 32,374; Deborah Miller, Reg. No. 37,579; Robin DeLeon, Reg. No. 37,812; Carl Evans, Reg. No. 33,874 as my attorneys and Sethum Kerra, Reg. No. 40,346 my agent with full power of submission and revocation, to prosecute this application and to transact all business in the Patent and Trademark Office connected herewith and Edward W. Grols, Reg. No. 33,705; Kenneth L. King, Reg. No. 34,223; Leopold Fresser, Reg. No. 19,127; Richard L. Catania, Reg. No. 32,608 and Steven Fischman my attorneys of SCULLY, SCOTT, MCLOPHY & FRESHER, with offices located at 480 Garden City Place, Garden City, NY 11530, telephone (516) 743-4341.

Send correspondence to:  
Technology Department  
MCI COMMUNICATIONS CORPORATION  
1113 19TH STREET NW  
WASHINGTON DC 20036

Direct Telephone Calls To:

(202) 736-6681

I hereby declare that all statements made herein of my knowledge are true and that all statements were made with the knowledge that willful false statements and the like are made are punishable by fine or imprisonment or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Full Name of Sole or First Inventor:	Raymond G. Goss
P.O. Box/Residence Address:	#2037 1805 Justin Lane, Austin, TX 78751
Citizenship:	USA
Signature:	Raymond G. Goss 11/21/97

Full Name of Second Joint Inventor:	Donald Rasmussen
P.O. Box/Residence Address:	3837 Whisper Hollow Drive, Colorado Springs, CO 80920
Citizenship:	USA
Signature:	_____
Date:	_____

**DECLARATION AND POWER OF ATTORNEY  
FOR UTILITY PATENT APPLICATION**

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below, next to my name,

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:

*Contact Server For Call Center*

the specification of which

☒ is attached hereto.

☐ was filed on

as Application Serial No. \_\_\_\_\_  
amended on \_\_\_\_\_

and was

I hereby state that I have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment referred to above. I do not know and do not believe that the same was ever known or used in the United States of America before my invention thereof, or patented or described in any printed publication in any country before my invention thereof of more than one year prior to this application, and said invention has not been patented or made the subject of an inventor's certificate issued before the date of this application in any country foreign to the United States of America on an application filed by me or my legal representatives or assigns more than twelve months prior to this application.

I acknowledge the duty to disclose information which is material to the patentability of this application in accordance with Title 37, Code of Federal Regulations, Section 1.56(s).

I hereby claim the benefit under Title 35, United States Code, Section 199, of any foreign application(s) for patent or inventor's certificate listed below and also identified below any foreign application for patent or inventor's certificate having filing date before that of the application on which priority is claimed:

Prior Foreign Application(s)

Priority Claimed

\_\_\_\_\_  
(Number)

\_\_\_\_\_  
(Country)

\_\_\_\_\_  
(Date Filed)

Yes

No

\_\_\_\_\_  
(Number)

\_\_\_\_\_  
(Country)

\_\_\_\_\_  
(Date Filed)

Yes

No

I hereby claim the benefit under Title 35, United States Code, Section 120 of any United States application(s) listed below, and insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United States Code, Section 112, I acknowledge the duty to disclose material information as defined in Title 37, Code of Federal Regulations, Section 1.56(a) which occurred between the filing date of the prior application and the national or PCT international filing date of this application:

\_\_\_\_\_  
(Application Serial No.)      (Filing Date)      (Status)

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(Applicant No.)      (Filing Date)


I hereby appoint Timothy D. Casey, Reg. No. 33,124; Michael Melton, Reg. No. 32,276; Deborah Miller, Reg. No. 37,679; Ruben DeLeon, Reg. No. 37,812; Carl Evans, Reg. No. 33,874 as my attorneys and Sathesh Karra, Reg. No. 40,246 my agent with full power of substitution and revocation, to prosecute this application and to transact all business in the Patent and Trademark Office connected herewith and Edward W. Grolz, Reg. No. 33,705; Kenneth L. King, Reg. No. 24,223; Leopold Presser, Reg. No. 19,827; Richard L. Catania, Reg. No. 32,608 and Steven Fischman my attorneys of SCULLY, SCOTT, MURPHY & PRESSER, with offices located at 400 Garden City Plaza, Garden City, NY 11530, telephone (516) 742-4343.

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I hereby declare that all statements made herein of my knowledge are true and that all statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Full Name of Sole or First Inventor:	Raymond G. Goss		
P.O. Box/Residence Address:	1003 Justin Lane, Austin, TX 78757		
Citizenship: USA	Signature: _____	Date: _____	

Full Name of Second Joint Inventor:	Donald Ravenscroft		
P.O. Box/Residence Address:	3937 Whisper Hollow Drive, Colorado Springs, CO 80920		
Citizenship: USA	Signature: 	Date: 1/21/97	